



POSITION DESCRIPTION

Street Angels Volunteer

REPORTS TO	Outreach Leader and Community Worker
LOCATION	Various Locations through out the Yarra Ranges
VOLUNTEER HOURS	1 x 3 hour shift a week
ROLE PURPOSE	As a general volunteer, the purpose of your role is to engage with everyone during the Street Angels shift and support with the setting up of tables, chairs (and BBQ, if required) on location; to cook and prepare and/or serve a nutritious meal for lunch; offering resources such as clothing, additional food and backpack beds; as well as offering hospitality and community while guests and visitors are present, and; cleaning and packing up afterwards.
ROLE RELATIONSHIPS	You will develop close working relationships with: <ul style="list-style-type: none"> • Our friends on the street • Outreach Leader(s) and other volunteers • Community Worker • Service providers
ROLE RESPONSIBILITIES	As a member of the Street Angels Outreach Team in support of our mission, vision and values, your responsibilities are as follows: <ul style="list-style-type: none"> • Operate the Holy Fools vehicle only within the shift times advertised and in full accordance with Holy Fools safety and vehicle policies. • Abide by all policies and procedures in the Holy Fools Volunteer Handbook while representing Holy Fools on shift, at events, online or at any other time. • Report all incidents that occur no matter how small or insignificant, and participate in any follow-up communications required in the incident debriefing process. • Must take reasonable steps to respond to all communication in timely manner via phone, email or in person with all other members of the Holy Fools family. • Engage in positive and genuine conversations with all friends, volunteers, service partners and members of the public. • Assist with driving the Holy Fools van on shift (if applicable) • Actively engage and utilise Holy Fools technical resources such as the Volunteers Portal • Help train newer volunteers on shift operations, onsite hazards/mitigation strategies and the Volunteer Portal. • Attend team social events e.g. birthday and Christmas celebrations. • Engage in the set up and pack-up of the equipment. • Adhere to food health and safety standards while preparing and serving a nutritious lunch. • Maintaining a state of cleanliness through the site; • Keeping condiments, tea, coffee and sugar are all kept clean and at levels ready for use. • Packing up the site at the conclusion of Street Angels. • Providing volunteers, guests and visitors a safe environment. • Utilise the provided tools and supplies to operate a work-safe and food-safe environment.



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SELECTION CRITERIA

To be considered for a volunteer position with Holy Fools, applications must:

- Demonstrate the characteristics of a Holy Fool person
- Demonstrate their willingness and ability to engage in clear verbal conversations of a positive and non-judgemental nature with people experiencing homelessness and/or conditions of poverty
- Have the physical ability to operate equipment including setting up tables, chairs, food crates and cleaning the same.
- Be able to comprehend and adhere to all safety and operational procedures
- Demonstrate a commitment to Holy Fools and their mission to positively connect communities.
- Demonstrate an understanding of, and adherence to Holy Fools Privacy Policies

SPECIAL REQUIREMENTS

- Working with Children Check
- Food Safety Certificate (or willingness to earn one)
- One month probationary period